

PLAION AR Privacy Policy

April 2025

This Privacy Policy applies to the PLAION AR App and any related downloadable content (collectively "the **App**") of PLAION GmbH, Embracer Platz 1, 6604 Hoefen, Austria and its subsidiaries ("**PLAION**").

This Privacy Policy shall explain how PLAION collects and uses personal and non-personal information when you use our services.

PLAION is serious about protecting users' privacy and personal data. Our data protection practices comply with the legal regulations of the respective country of residence and the EU General Data Protection Regulation (GDPR). We process your data only for the purposes described herein. We will only collect the information we need to provide our services to you and to pursue our legitimate interests. We shall only send you advertising or share your information with third parties if legally allowed to do so or with your explicit consent. Furthermore, we process your data if we are obliged to do so by law.

We ensure that the law and this Privacy Policy are respected by us, our employees and external service providers who work or otherwise carry out services for us. For this we have taken appropriate technical and organizational measures, which correspond to the state of the art (more information under **Security of data**).

If you have further questions or comments regarding privacy or to assert your legal rights, please contact PLAION's **Data Protection Officer**:

PLAION GmbH

Legal Department

Lochhamer Str. 9

82152 Planegg/Munich

Germany

E-Mail: dpo@plaion.com

PLEASE READ THE FOLLOWING PRIVACY POLICY FOR INFORMATION REGARDING THE COLLECTION, USE AND DISTRIBUTION OF PERSONAL DATA CAREFULLY WHEN YOU USE ANY ONLINE OR OFFLINE GAME, PRODUCT, SERVICE OR WEBSITE FROM PLAION OR REGISTER FOR ANY PLAION ACCOUNT.

1. What types of data do we collect?

We collect personal as well as non-personal data.

A. Personal Data

Personal Data means any information relating to an identified or identifiable natural person. Personal Data is one that identifies you directly or indirectly (also in conjunction with other data) and that can be used to contact you online or offline.

Examples of personal data are: Name, address, phone number, email address, user ID, IP address, location, payment information (credit card number, bank details).

B. Non-personal Information

Non-personal data cannot be used to identify or contact you. We may collect and store information locally on your device, using mechanisms like cookies, browser web storage (including HTML 5) and application data caches when you use our website (see below for details).

2. How does PLAION collect Personal Data?

The information that you provide directly to us will be apparent from the context in which you provide the data. In particular, we collect data as follows:

A. PLAION AR Application

About the App

Our App enhances specially designed T-shirts with Augmented Reality (AR) features. By scanning certain T-shirts, users can unlock an interactive AR experience related to the respective game or design. For example, scanning a Dead Island 2 T-shirt may transform the user into a zombie in AR.

The App utilizes 360° body tracking to enable immersive effects. Users can capture images and record videos of their AR experience. The app requires an active connection to the T-shirt—if body tracking is lost, the T-shirt must be rescanned to continue the AR experience.

The App is designed exclusively for use with these AR-enabled T-shirts and does not function independently.

When using the app, the following personal data may be processed to enable the Augmented Reality (AR) features:

- Camera data – Required for 360° body tracking and AR effects (processed in real-time, not stored).
- Device information – Such as device model, operating system, and technical identifiers (used for functionality and troubleshooting).

- Interaction data – Includes actions within the app, such as scanning the T-shirt and triggering AR effects.
- Media files (optional) – If users choose to capture images or videos, these are stored locally on their device.

Subject to the Third Parties below, all data is processed exclusively on the user's device and is not transmitted to us or any other third parties. The app does not use this data for advertising, profiling, or any further processing beyond the necessary technical functionality.

The App does not use this data for advertising, profiling, or any further processing beyond the necessary technical functionality.

Third Parties

Snap Camera Kit

Our app uses **Snap Camera Kit**, a technology provided by Snap Inc. ("Snap"), to offer augmented reality effects. When using this feature, personal data may be processed by Snap, including camera images and interactions with the effects.

The processing of this data is subject to Snap Inc.'s privacy policies, which can be found at Snap Privacy Policy. Snap may collect and process certain data, including technical information and usage data. These data may be transferred to and processed in the United States. The United States may not offer the same level of data protection as the European Union. However, Snap Inc. implements measures to protect your data.

Further details can be found in the Snap Terms of Service (<https://www.snap.com/terms>) and the Developer Terms (<https://www.snap.com/terms/developer>) and Privacy Policy (<https://values.snap.com/privacy/privacy-policy>)

The use of Snap Camera Kit complies with applicable data protection laws, particularly the GDPR. We do not process personal data beyond what is technically necessary and do not share it with third parties without authorization.

If you do not wish Snap Inc. to collect or process data about you, you can disable this feature in the app settings.

Please note: If you disable Snap Camera Kit in the app settings, the app may no longer function properly, and certain features may be significantly restricted.

Service provider Information:

Snap Inc., 3000 31st Street, Santa Monica, CA 90405, USA ("Snap"),

Privacy policy Snap: <https://values.snap.com/privacy/privacy-policy>

Snap is certified under the EU-U.S. DPF, ensuring an adequate level of data protection in accordance with Article 45 GDPR.

Vuforia

Our app uses Vuforia, an augmented reality (AR) technology provided by PTC Inc. ("PTC"), to enable AR functionalities such as object recognition and tracking. When using Vuforia, certain data may be collected and processed to ensure the proper functioning of the AR features.

According to Vuforia's Data Security Policy, the following data may be processed:

- Device information (e.g., operating system, device model, and unique device identifier)
- Camera images (used for real-time AR processing but generally not stored)
- Application usage statistics (collected in anonymized form, as outlined in Vuforia's statistics policy)

This data may be transferred to and processed in the United States, where PTC and its affiliates operate. The United States may not provide the same level of data protection as the European Union. However, PTC Inc. implements security measures to safeguard user data, as stated in their Data Processing Terms.

Vuforia's data processing complies with applicable privacy regulations, including the GDPR. Our app does not process personal data beyond what is technically necessary for AR functionality, and we do not share this data with unauthorized third parties.

Please note: If Vuforia is disabled in the app settings, certain AR features may not function properly or may be significantly restricted.

Service provider Information:

PTC Inc., 121 Seaport Boulevard, Boston, MA 02210, USA

Privacy policy PTC: <https://www.ptc.com/en/documents/policies/privacy/saas-mobile-app-users>

You can access the agreement concluded between us and LinkedIn at

<https://www.ptc.com/en/documents/legal-agreements/data-processing-terms-and-conditions>

Social Media

You may connect PLION AR to your social media account in-game (e.g. Facebook, Xbox Live, Sony Playstation Network, Apple Game Center, etc.). In these cases, the respective platform collects and uses your Personal Data. PLAION has no influence on the processing. Please read the privacy policy of the platforms carefully.

B. Advertising / Newsletter

Newsletter

With your consent, we will be happy to send you our newsletter. To do this, you must register for our newsletter. More details on the content of the newsletter in question are explained in the declaration of consent or on the registration page.

You can sign up for our free newsletter on our websites. For the registration to our newsletter we use a double opt-in procedure for GDPR compliance provided that GDPR applies to the country from which you are registering. After your registration, we will send you a message to the specified e-mail address with a link that you can click to confirm that you wish to receive the newsletter. If you do not confirm your registration within 24 hours, your details will not be used to send the newsletter and will be deleted after one week. In addition to your e-mail address, we collect and save the time of the submission of your consent. Only then can we document that you have voluntarily registered.

We also point out that we evaluate your user behavior when sending the newsletter, i.e., we can see if you open the newsletter or click on links contained in the newsletter. For this evaluation, our newsletter includes a so-called "web beacon". This is a pixel-sized file that we use to analyze the reach and success of our newsletter and tailor it to your needs. For the evaluations, we link the aforementioned data and the web beacons with your e-mail address and an individual ID. Links contained in the newsletter also contain this ID. The IDs are linked with further personal data from you including your name, Account and user profile, country, and technical data such as browser and operating system. By evaluating this data, we can assess the general use of the newsletter and gain insights into which content and parts should be further improved and developed according to user habits. This helps us to further personalize the newsletter to your interests and preferences.

Your data will only be used to send, evaluate, and personalize newsletters. We store your data only as long as the subscription to the newsletter is active.

If you're receiving our newsletter in the European Union or the European Economic Area, Switzerland, or the UK, the legal basis for the related data processing is Art. 6 para. 1 lit. a GDPR or the corresponding provision in the Swiss and UK legislation, as the newsletter is only sent and evaluated with your consent. You can revoke your consent and cancel the subscription at any time with effect for the future. You will find a unsubscribe link in each newsletter.

Lookalike Audiences

We use your email address for the creation of lookalike audiences on third-party platforms (e.g., social media networks). This allows us to display relevant advertisements to users who share similar characteristics with our existing subscribers. Your email address will be securely hashed before being shared with such platforms to ensure it is not used for any other purpose. The legal basis for this processing is your consent (Art. 6 para. 1 lit. a GDPR). You can withdraw your consent for the use of your email for lookalike audiences at any time. If you wish to do so, please contact us at dpo@plaion.com

C. E-mail contact / Contact form / Customer service

You can contact us by e-mail or through our contact form at any time and contact our support team. In this case, the Personal Data transmitted by e-mail or with your inquiry will be stored. The data is used exclusively for communication.

The basis for the processing is our legitimate interest to respond to your request as requested and is based on Art. 6 para. 1 lit. f GDPR.

The data will be deleted as soon as it is no longer necessary for the purpose of its collection.

You can object to the storage of your data at any time. However, a proper response to your inquiry can then no longer be guaranteed in individual cases.

D. Public information (online multiplayer games, community forum, blogs, Facebook, X, etc.)

For all public information, including user-generated content, the following applies:

You can decide whether to post information about yourself on PLAION websites or in games, in public online chat rooms, blogs, forums, message boards, or similar communications channels or other social media platforms. Everyone can have access, view or use this public information. Information that you provide in this form is public information and you must not expect privacy or confidentiality.

You should be aware that Personal Data you provide in the course of these public activities can be read, collected or used by other users of these forums, and may also be used to provide you with unsolicited messages. Please also note that these contributions may be deleted or withdrawn by PLAION in accordance with the terms of use of these pages. We are not responsible for Personal Data shared on platforms not operated by PLAION. Therefore, before publishing, make sure that your posts do not contain information that is inappropriate for the public. You should be aware that your posts can be retrieved from search engines and are accessible worldwide, without being specific to our portal. Deleting or correcting such entries is often not possible with foreign operators.

Please make sure your privacy settings and behavior reflect your attitude.

You can delete posts in PLAION forums or message boards yourself at any time.

You may object to your data being processed by PLAION at any time or revoke your consent. For more information, see **Your legal rights**.

E. Mobile tracking technologies

In our mobile apps we use so-called mobile tracking technologies. We use these services to collect data about the use of our apps so we can constantly improve our offerings. When using our apps, the data you submit will be collected and analyzed.

In this regard, the following data is compiled: IP address that is immediately anonymized, MAC address, anonymized device ID (identifier for advertisers - IDFA or Google Advertiser ID - GAID), browser type, language settings, ISP, network status, time zone , URL of entry and exit pages,

date of access and time, clickstream data and other statistical information about the use of our services.

A direct individual identification based on this data is not possible. The data collected in this way is used to create anonymous user profiles. The data collected by the tracking technologies will not be used to personally identify a visitor to our web pages without his express consent. The capture and storage of the data can be disabled at any time with future effect by adjusting your mobile device's settings as follows:

If it's an Apple mobile device (IFDA): Open your mobile device settings (such as iPhone or iPad) and select the "Privacy" menu item. Under "Advertising," you can turn off ad tracking.

For Android devices: Open the settings in your app list and tap the "Show" button. If the ad window is open, you can disable the Google Advertising ID.

You can also reset your IFDA or Google Ad ID or assign a new one in the settings.

3. Lawful grounds for the processing of your Personal Data

Insofar as we obtain the consent for processing of Personal Data, Art. 6 para. 1 lit. a GDPR serves as lawful ground.

If the processing of Personal Data is necessary for the performance of a contract to which you are a party to, Art. 6 para. 1 lit. b GDPR serves as lawful ground. This also applies to processing activities prior to entering into a contract.

Insofar as processing of Personal Data is required to fulfill a legal obligation we are subject to, Art. 6 para. 1 lit. c GDPR serves as lawful ground.

Insofar as processing of personal data is necessary for the performance of a task carried out in a vital interest of the data subject or another natural person, or in the public interest, Art. 6 para. 1 lit. d and lit. e GDPR serve as lawful ground for processing.

If processing is necessary to pursue our legitimate interests, and if your interests, fundamental rights and freedoms do not prevail over our interest, Art. 6 para. 1 lit. f GDPR serves as lawful ground for processing. Our legitimate interests include, *inter alia*, the assertion, exercise or defense of civil claims or the operation of our websites.

4. How long will your Personal Data be stored

We will process and store Personal Data no longer than necessary for the purposes for which they have been collected. Subsequently, the Personal Data will be deleted in accordance with the statutory provisions.

In general, your Personal Data will be stored during the term of our contractual relationships. However, in some cases, Personal Data may be stored for longer due to EU regulations, laws or other regulations to which we are subject or for as long as the retention of Personal Data is required due to other legal reasons (e.g. in accordance with Art. 17 para. 3 GDPR). This may include keeping your Personal Data after you have deactivated your account for the necessary period for us to pursue legitimate business interests, comply with (and demonstrate compliance

with) legal obligations, resolve disputes or enforce our agreements. If there are legitimate reasons opposing a deletion, for instance statutory retention or storage periods, processing of these data will be limited. In such case the data will be erased as soon as the reason for further storage ceases to exist, for example if the statutory retention period expires.

Is the right to process Personal Data based on your consent in accordance with Art. 6 para. 1 lit. a GDPR the data will be deleted as soon as the purpose of the storage is canceled or if you revoke your consent. A revocation is possible at any time. The revocation of your consent does not affect the lawfulness of the processing carried out on the basis of the consent until the revocation.

Please contact our **Data Protection Officer** for any inquiries. For more information please see **Your legal rights**.

5. How do we disclose Personal Data?

Transfer to our service providers

We share your Personal Data with a limited number of third-party service providers who process it on our behalf to provide our Platform App, and who have agreed to privacy restrictions similar to our Privacy Policy. These service providers may help us to host our websites or provide (technical) support, among others. We have entered into data processing agreements with our service providers. Therefore, those transfer of data are covered by Art. 28 GDPR.

Transfer to affiliated companies and other third parties

Insofar as it is necessary for internal administrative purposes or our business operations or in case we have obtained your consent, we may share your Personal Data globally with companies of the PLAION Group (to affiliates, subsidiaries and the parent company). When transferring and using the data, we always comply with data protection regulations and the scope of your consent. The affiliated companies may also use the data for their own purposes, e.g. direct advertising for their own services.

Due to the corporate structure, PLAION has a legitimate interest in the transfer of Personal Data within the group to the extent necessary for administrative or operational services pursuant to Art. 6 para. 1 lit. f GDPR.

Any other transfer to third parties will only take place if this is necessary for the fulfillment of the purpose of the contract, we can invoke our legitimate interest or you have given us your consent.

Transfer for legal or law enforcement reasons

PLAION may also disclose Personal Data to law enforcement or the relevant civil authorities to enforce legal rights and to comply with the law, or to comply with a decision by a government or other competent authority, or if we have reason to believe that disclosure is required to respond to potential or actual violations or interference with our rights, property, reputation, business operations, users or others who may be harmed, or if we believe disclosures are required to

protect our rights or us against fraud, or to comply with any lawsuit, court order or legal process served.

Corporate transactions

In the context of corporate transactions (acquisition, sale, restructuring of companies or company shares), third parties may gain access to your Personal Data. Disclosure for this purpose serves our legitimate interest pursuant to Art. 6 para. 1 lit. f GDPR.

6. Do we transfer Personal Data internationally?

We are a global business. Personal Data may be stored and processed in any country where we have operations or where we engage service providers. We may transfer Personal Data that we maintain about you to our Partners, service providers and other recipients in countries other than the country in which the Personal Data was originally collected, including the United States. Those countries may have data protection rules that are different from those of your country.

However, we will take measures to ensure that any such transfers comply with applicable data protection laws and that your Personal Data remains protected according to the standards described in this Privacy Policy. In certain circumstances, courts, law enforcement agencies, regulatory agencies, or security authorities in those other countries may be entitled to access your Personal Data.

If you are located in the European Economic Area or Switzerland, we comply with applicable laws to provide an adequate level of data protection for the transfer of your Personal Data to the USA and to other countries outside of the European Economic Area ("Third Countries"). Please note that some Third Countries, including the USA, do not guarantee an adequate level of data protection. Transferring data to these Third Countries may therefore involve additional risks for your privacy rights. For example, the enforcement of your rights can be more difficult in these Third Countries.

However, we use our best efforts to ensure that an international data transfer to Third Countries is governed by an adequate data transfer mechanism based on a risk assessment regarding the transfer. We rely on one or more of the following mechanisms: EU Standard Contractual Clauses with a data recipient outside the European Economic Area, and/or verification that the European Commission has adopted an adequacy decision in accordance with Art. 45 GDPR for the respective Third Country.

Third party products and/or services

You may register for App from our websites. Certain App are provided to you in partnership with third party(s) and may require you to disclose Personal Data in order to register for and access the App. Such App shall identify the third party partners during the registration. If you choose to register for such App your Personal Data will be transferred to such third parties and will be subject to the privacy policy and practices of such third parties. We are not responsible for the privacy practices and policies of such third parties and, therefore, you should review the privacy practices and policies of such third parties prior to providing your personally identifiable information in connection with such products and/or services.

For further information about the EU Standards Contractual Clauses, please contact our Data Protection Officer by email to dpo@plaion.com.

7. Minors

Protecting the privacy of children is particularly important to us. PLAION understands that parents, guardians or other adults often use our family services, including for use by minors. If a minor under the age of 16 (or below the minimum age in the Member State concerned, which can be lower) submits Personal Data to PLAION and we learn that such Personal Data contains information of a child below 16 (or below the minimum age in the area, which could be lower) and there is no effective consent, we will delete the data as soon as possible. It is our policy to comply with any applicable law protecting minors.

The consent of children under the age of 16 is only lawful if the parents have given their consent. Each member state of the EU can reduce the age to a maximum of 13.

PLAION, taking into account the available technology, makes efforts to make sure that the parents have given their consent to children. Nevertheless, we would like to make parents aware that age verifications can be technically bypassed. Please do not leave your children unattended on the Internet and explain their importance to the proper handling of their data.

8. Security of data

We commit ourselves to data security within the framework of the applicable data protection laws and current IT security standards. Your Personal Data is protected against unauthorized access and loss through the use of various electronic, technical, physical, administrative and contractual measures. PLAION has taken the necessary technical and organizational precautions to ensure that to both internally and by external service providers fully comply with our Privacy Policy.

We adhere to generally accepted industry standards to protect personal and non-personal data for both transmission and storage.

All PLAION employees are required to comply with data security and privacy policies, and have appropriate instructions and are trained on a regular basis.

For payment transactions, your data is encrypted using the SSL process. Our employees and or payment providers are not authorized to request further user data such as bank details or passwords.

Persons requiring access for technical, business, or editorial maintenance of the server and portal are legally bound by a confidentiality and non-disclosure agreement

Please note, however, that no electronic communication or electronic storage method is completely secure. We remind you that despite our high standards, information that you voluntarily provide in the internet is never guaranteed to be 100% secure. There is always the danger that third parties will gain unauthorized access. While we strive to use all commercially reasonable means to protect your personal information, we cannot guarantee absolute security.

9. Non-liability for third parties

We remind you that in various technical areas we work with external partners who also offer websites and services accessible from our sites. The fact that we link to a website is not an endorsement, authorization or representation of our affiliation with that third party. If you click on a link to a third party site, including on an advertisement, you will leave the PLAION site and go to the site you selected. As we cannot control the activities of third parties, we cannot accept responsibility for any use of your personal information by such third parties, and we cannot guarantee that they will adhere to the same privacy and security practices as PLAION. These third party websites and services should have their own privacy policies. We assume no responsibility or liability for such declarations or activities that take place at other sites. We encourage you to review the privacy policies of any other service provider from whom you request services. If you visit a third party website you should consult that site's privacy policy before providing any personal information.

10. Your legal rights

A. European Economic Area / GDPR

You can **revoke** a given consent at any time. To ensure the security and integrity of your Personal Data, we may ask you for additional information in justified cases to verify that you are the owner of that data. The revocation of consent does not affect the legality of the processing carried out on the basis of the consent until the revocation.

You can also request information from us at any time as to which Personal Data we process from you (**Right of Access**, Art. 15 GDPR). Insofar as the data concerning you is incorrect or incomplete, you have a **Right of Rectification** (Art. 16 GDPR). In certain cases, you have the right to request a **restriction of processing**. Details can be found in Art. 18 para. 1 GDPR.

You can demand that the Personal Data concerning you shall be deleted immediately (**Right to Erasure**, Art. 17 GDPR). In particular, we are required to immediately erase this information if the data is no longer necessary for the purposes for which it was collected or if you revoke your consent. Further deletion obligations can be found in Art. 17 para. 1 GDPR.

Please note, however, that statutory provisions provide for a retention period and we are allowed to store data for the settlement of disputes, for the enforcement of our Terms of Use and due to technical and legal reasons (e.g. backup files). This data may only be deleted after periods of time specified by law.

If you have the right to rectify, delete or restrict the processing by us, we are obliged to notify all recipients to whom your personal data have been disclosed of this correction or deletion of the data or restriction of processing, unless this proves to be impossible or involves a disproportionate effort (**Notification Obligation**, Art. 19 GDPR). You also have the right at any time, for reasons arising from your particular situation, to **prevent and object** the processing of your Personal Data, pursuant to Art. 6 para. 1 lit. e or f GDPR.

You also have the right to receive personally identifiable information you provide to us in a structured, common and machine-readable format. You also have the right to transfer this data to another person without hindrance (**Right to Data Portability, Art. 20 GDPR**).

Please note that in we may reasonably ask you for additional information to verify that you are the owner of this data. This is for the security and integrity of your data.

Without prejudice to any other administrative or judicial remedy, you have the right to file a complaint to a supervisory authority, in particular in the Member State of residence, place of work or place of alleged infringement, if you believe that the processing of the personal data concerning you is violates the GDPR.

Please direct your data protection request to the **Data Protection Officer** of PLAION.

B. California residents' rights / CCPA

We are regulated under the California Consumer Privacy Act ("**CCPA**"), which applies to California residents.

Under the CCPA, California residents have several important rights:

- Right to Know: You can ask us what Personal Data we hold about you and request a copy. This includes:
 - The type and specific pieces of personal data we have collected;
 - The types of sources we collect the data from;
 - The purpose for collecting your Personal Data;
 - The third parties we share that data with.

- Right to Delete: You can request that we erase your Personal Data. There are some exceptions to this right, if we:
 - Need to complete the transaction for which the Personal Data was collected or if there is an ongoing business relationship or contract with you;
 - Detect security incidents and protect against malicious, deceptive, fraudulent, or illegal activity;
 - Need to identify and repair errors affecting Service functionality;
 - Exercise free speech or ensure another consumer can exercise (or another lawful right);
 - Need to comply with the California Electronic Communications Privacy Act
 - Engage in research in the public interest;
 - Enable solely internal uses that are in line with your expectations for using your Personal Data;
 - Need to comply with a legal obligation;
 - Otherwise use your Personal Data internally, in a way that's compatible with the reason we collected it in the first place.

- Sale of your Personal Data: We don't sell any of your Personal Data for any purposes.

- Other Rights: California residents also have the right to request information about our disclosure of Personal Data to third parties for direct marketing purposes during the calendar year before your request. This request is free and may be made only once a year.

We won't discriminate against you for exercising any of the rights listed above.

If you would like to exercise any of those rights, please contact our Data Protection Officer and email us at dpo@plaion.com. To ensure the security and integrity of your data, we may ask you for additional information in justified cases to verify that you are the owner of that data.

C. Brazilian residents' rights / LGPD

We are regulated under the Lei Geral de Proteção de Dados (“**LGPD**”), which applies to Brazilian residents.

Under the LGPD, Brazilian residents have several important rights:

- Know when we use your Personal Data
- Access your personal data, correct any errors, or delete your Personal Data
- Anonymize, block, or delete data that we don't need or are not processing in compliance with the LGPD
- Request we transfer your Personal Data to another provider
- Be informed about who we share your Personal Data with
- Be informed about your ability to deny consent and any consequences
- To revoke your consent

These rights apply to any personal data collected or processed in Brazil, as well as any Personal Data processed for the purpose of providing goods or services in Brazil.

If you would like to exercise any of those rights, contact our Data Protection Officer and email us at dpo@plaion.com. To ensure the security and integrity of your Personal Data, we may ask you for additional information in justified cases to verify that you are the owner of that data.

11. Modification of the Privacy Policy

PLAION reserves the right to modify and update this Privacy Policy at any time in accordance with applicable privacy laws. If we change our Privacy Policy, we will post those changes to this Privacy Policy, the website or other places so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If we make material or significant changes to this Privacy Policy, we will notify you by email or by a notice on the applicable websites or during log in. Please visit this page frequently.

12. Questions and comments

If you have any questions, concerns or remarks about data privacy, please contact our Data Protection Officer by email to dpo@plaion.com.